

Electro Mechanical Systems Limited (EMS)

QUALITY POLICY

The Directors of EMS are committed to the provision of a service that complies in all respects with the requirements contained in contract and/or Customer's purchase orders along with any Statutory and Regulatory requirements. Regular review meetings will be held to provide a framework for the setting and review of quality objectives and to ensure:

- **The provision of a relevant documented Quality Management System**
- **Internal audits are completed at regular intervals**
- **Regular reviews of the Quality System**
- **Review of relevant KPI's**
- **Monitoring and reviewing both internal and external issues**
- **Continued compliance with the strategic direction of the business**

The business shall consider internal and external issues and any interested parties relevant to and or supporting the strategic direction of the business, we will also give careful attention to customer needs, including on-time services, service quality and continual improvement of the Quality Management System.

All policies and procedures have been structured to meet the requirements of BS EN ISO 9001. Each member of staff is aware of the business' commitment to quality and is required to observe the quality requirements at all times.